



Terms and Conditions The Groovy Cake Kitchen

I agree to the following Terms and conditions set out by The Groovy Cake Kitchen.

- 1 To confirm an order by The Groovy Cake Kitchen a 50% deposit is to be paid on all orders. This can be paid directly to The Groovy Cake Kitchen, Westpac, 03-1568-0406606-00 with name in reference field and a confirmation of payment sent to email sally@groovycakes.co.nz

*Your deposit is NON REFUNDABLE, NO DEPOSIT, NO ORDER

- 2 Balance of payment is required the week of (5 days before) cake order is due as stated on your quote form. This can be either via internet banking or, eftpos in the shop on collection or prior with agreement.

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- 4 All care is taken for delivery of your cake – however The Groovy Cake Kitchen is not liable for acts of God, Road closures, or unforeseen accidents.

In the event of Force Majeure The Groovy Cake Kitchen reserves the right to –

Refer or sub contract any order to a registered cake maker of our choosing.

- 5 The Groovy Cake Kitchen builds cakes to travel. It is important that the instructions given are adhered too.

The Groovy Cake Kitchen cannot be responsible for any damage to the cake after delivery or pickup.

- 6 Any problems with your cake must be reported back to The Groovy Cake Kitchen within (7) days of the event or pick up. For refund purposes-The Groovy Cake Kitchen requires the faulty cake to be returned within 3 days of the event. If you are unable to produce uneaten cake a full refund may not be given.

- 7 Cancellation Policy: (Unless otherwise negotiated)

*Less than 21 days prior to event-loss of deposit paid-

*Less than 72hours prior to the event- 100% total cost of cake

8 Gluten, Dairy & Allergy free cakes

*All care is taken to prevent cross contamination of Allergy free cakes. However, The Groovy Cake Kitchen is not an Allergy free zone so 100% prevention is not a given. Allergy free cakes are at customers own risk. The Groovy Cake Kitchen must be advised of allergies and listed in comments field of quote form.

9 The Groovy Cake Kitchen will endeavour to make your cake special for your occasion and replicate to the best of our ability. However - When given photos of other cakery work to be used as a guide that is exactly what it is... A Guide. Due to Copyright on images and designer cakes The Groovy Cake Kitchen cannot guarantee the exact same replica of said work that is presented in a photo and reserves the right to use artistic licence when required.